



# CHILD PROTECT PLATFORM

MULTI-TENANCY SCHOOL SAFETY PLATFORM

## Child Protect Platform Overview

Secure child protection and safeguarding case management for schools and education groups.

Reporting	Case management	Evidence preservation
Role-based access	Audit history	Multi-school oversight

Built to support structured reporting, controlled case records, evidence preservation, role-based access, audit history, and multi-school oversight.

# Safeguarding information needs structure, protection, and accountability.

Child protection work often begins with a concern, observation, disclosure, online incident, behaviour pattern, or parent communication. The risk is not only missing a concern - it is also losing context, spreading sensitive information too widely, or failing to maintain a clear record of action.

## Scattered records

Email threads, chat messages, paper notes, spreadsheets, and shared folders make it harder to understand the full case history.

## Sensitive access

Safeguarding records should not be visible to everyone. Access should follow responsibility and role.

## Evidence risk

Screenshots, files, messages, and attachments need to remain connected to the right case and handled carefully.

## Audit pressure

Schools may need to understand what was reported, who reviewed it, what changed, and when.

## Multi-school complexity

Groups need consistent standards without exposing sensitive school-level data unnecessarily.

## Operational consistency

A structured system helps staff report concerns clearly and helps safeguarding leads manage follow-up work. (Not a replacement for local policies or emergency procedures.)

# A secure operating layer for child protection workflows.

Child Protect Platform is designed around practical safeguarding work: reporting, case review, evidence handling, user access, and oversight.

## Structured concern reporting

Staff can submit concerns through a clearer reporting workflow rather than informal notes or disconnected email chains.

## Safeguarding case management

Authorized users can review cases, add updates, record actions, manage statuses, and keep context together.

## Evidence preservation

Files and supporting materials can be linked to the right case and kept inside a more controlled workflow.

## Role-based access

Permissions can separate who can report, review, manage, administer, and oversee safeguarding information.

## Audit history

Activity and updates can be recorded to support traceability and responsible oversight.

## Multi-tenant separation

Schools, groups, users, roles, and records can be separated so information is managed appropriately.

## Thai and English support

The platform and public information can support schools that need English and Thai-language workflows.

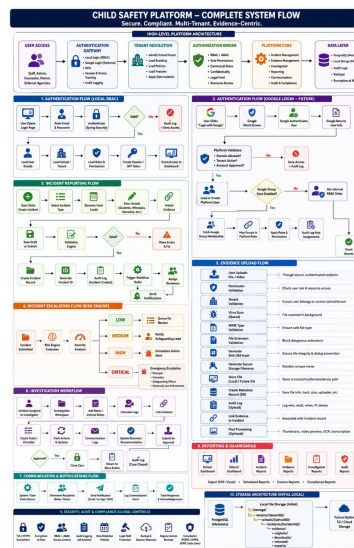
## Demo and rollout support

Implementation can be planned around the school structure, user roles, existing processes, and rollout model.

# From first concern to responsible follow-up.

The platform is intended to help schools move from scattered communication to a repeatable safeguarding workflow.

1	Report a concern	A staff member records a concern using a structured form and submits relevant details for review.
2	Review and triage	Safeguarding leads or authorized users review the concern, assess next steps, and create or update a case.
3	Manage the case	Updates, actions, notes, status changes, and follow-up decisions are kept with the case record.
4	Preserve evidence	Supporting evidence is stored with the case rather than scattered across inboxes, devices, or shared folders.
5	Control access	Permissions limit case visibility to users with the correct responsibility.
6	Maintain oversight	Audit history and reporting help schools understand activity, accountability, and follow-up progress.



Example platform workflow preview. Full workflow diagrams are available on the website.

# Designed for sensitive safeguarding records.

Child protection information is highly sensitive. The platform is designed to help schools reduce unnecessary exposure while keeping the right people informed.

## Least-privilege access

Users should only see the records and functions that match their responsibilities.

## Evidence connected to cases

Evidence is managed as part of the case workflow, not as a separate folder or attachment trail.

## Audit visibility

Activity history helps authorized leaders understand how records were handled and updated.

## Data separation

Multi-tenant design supports separation between schools, groups, users, and records.

## Operational safeguards

Structured workflows reduce reliance on ad hoc email, shared folders, or personal devices.

## Responsible use notice

The platform supports safeguarding operations but does not replace emergency reporting, legal obligations, or local child protection procedures.

# School-level control with group-level oversight.

Child Protect Platform can support individual schools and multi-school organizations that need consistent safeguarding operations across campuses, programmes, or entities.

## For schools

Support principals, safeguarding leads, counselors, administrators, and staff with clearer reporting and case follow-up.

## For education groups

Give group leaders appropriate oversight while keeping school-level records controlled.

## For international schools

Support bilingual environments and cross-functional teams that need clear access rules and documentation.

## For Thailand-focused operations

Support PDPA-aware information handling and Thai/English communication needs.

## For IT and administrators

Manage users, roles, configuration, and access boundaries in a more controlled way.

## For leadership teams

Improve visibility of workflow health, reporting consistency, and implementation readiness.

# A practical setup path for schools.

The best rollout starts with the school context: who reports, who reviews, who manages cases, what evidence is handled, and what oversight is required.

<b>01</b>	<b>Discovery and briefing</b>	Review the school or group structure, safeguarding process, user roles, and core requirements.
<b>02</b>	<b>Tenant and school setup</b>	Configure the school/group environment, school records, access boundaries, and core settings.
<b>03</b>	<b>User and role mapping</b>	Define staff, safeguarding leads, administrators, leadership users, and oversight roles.
<b>04</b>	<b>Workflow alignment</b>	Map reporting, case review, evidence preservation, audit history, and escalation expectations.
<b>05</b>	<b>Training and launch readiness</b>	Prepare users, test the process, verify permissions, and support a controlled rollout.

## Next step

# Use the brochure to brief your leadership team.

This overview is intended to help school decision makers understand the platform before arranging a focused demo or implementation discussion.

- Request a demo focused on your safeguarding workflow and roles.
- Discuss how reporting, case management, evidence, and access controls fit your context.
- Review school or group rollout requirements, including Thai/English support.
- Ask about pricing, setup, onboarding, and custom modifications.

## Request a demo or platform briefing

Website: [www.childprotect.co/contact.html#request-demo](http://www.childprotect.co/contact.html#request-demo)

Email: [inquiry@childprotect.co](mailto:inquiry@childprotect.co)

Important: Do not submit urgent safeguarding incidents, child-identifiable case records, passwords, or sensitive evidence through general website forms or email. Follow your school, local authority, and emergency procedures for urgent child protection matters.